



Ambulance Headquarters

Bernicia House
The Waterfront
Goldcrest Way
Newburn Riverside
Newcastle upon Tyne
NE15 8NY

Tel: 0191 430 2000
www.neas.nhs.uk

Our Ref: FOI.17.013

E-mail: [REDACTED]

6 February 2017

Dear [REDACTED]

Freedom of Information Act 2000 – Information Request

Thank you for your request for information under the Freedom of Information Act which was received on 13 January 2017. I can confirm that we hold the information you have requested. You asked the following questions, reproduced in **bold** below:

- 1. Please provide the number of Duty Managers in the Ambulance Trust Control Room(s) at North East Ambulance Service NHS Foundation Trust.**

5 whole time equivalent

- 2. Please provide the names of all roles/grades senior to Duty Managers, along with the number of personnel at each role/grade.**

Chief Executive - Local Pay Grade
Chief Operating Officer - Local Pay Grade
Deputy Chief Operating Officer - Band 8d
Temporary Head of EOC - Band 8c
Assistant Emergency Operations Centre (EOC) - Band 8a
Assistant Contact Centre Manager - Band 8a
Section Manager - Band 7 (4 post holders)
Section Manager - Band 7 (2 post holders)

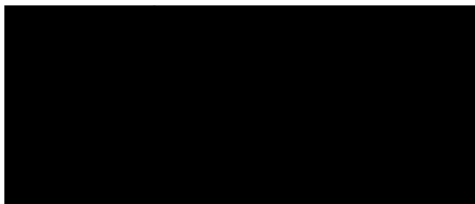
If you are not satisfied with the information we have provided, you can request an internal review which will be carried out by someone not involved with your original request. Mr Paul Aitken-Fell is the Trust's Consultant Paramedic, his contact details are:

[REDACTED]
Consultant Paramedic
North East Ambulance Service NHS FT Trust
Bernicia House
Goldcrest Way
Newburn Riverside
Newcastle upon Tyne
NE15 8NY

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely



Freedom of Information Lead