

Subject **Freedom of Information Request – Our Ref FOI 17 10**
From [REDACTED]
To [REDACTED]
Date 2017-01-31 16:45



Ref: FOI 17 10

Dear [REDACTED]

Further to your email of 13/01/2017 which I have treated as a Freedom of Information request, please find below the information that you requested.

Query:

1. Please provide the number of Watch Managers (Control) at the Dorset Fire and Rescue Service, and the Wiltshire Fire and Rescue Service. (If they are counted as one organisation, then one total for both would be sufficient.)

2. Please provide the names of all roles/grades senior to Watch Managers (Control) at both, along with the number of personnel at each role/grade.

Response:

Please note, from 01/04/2016 Dorset Fire and Rescue Service and Wiltshire Fire and Rescue Service combined to form Dorset & Wiltshire Fire and Rescue Service (DWFRS). The response below, therefore, covers both the Dorset area and the Wiltshire area as a single request.

1. Please provide the number of Watch Managers (Control) at the Dorset Fire and Rescue Service, and the Wiltshire Fire and Rescue Service. (If they are counted as one organisation, then one total for both would be sufficient.)

The Control Centre for the two Services combined in August 2015. There are 4 Control Watch Managers in DWFRS.

2. Please provide the names of all roles/grades senior to Watch Managers (Control) at both, along with the number of personnel at each role/grade.

Chief Fire Officer x 1

Assistant Chief Fire Officer, Director of Support Services x 1

Area Manager, Head of IRMP x 1

Group Manager, Head of Response Support x 1

Station Manager, Service Control Centre Manager x 1

Station Manager, Control Trainer x 1

Station Manger, Service Control Centre Data Manager x 1

I trust this answers your queries, however, if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of the decision, you should write to the Information Management Team, Dorset & Wiltshire Fire and Rescue Service, Five Rivers Health and Wellbeing Centre, Hulse Road, Salisbury, Wiltshire SP1 3NR within 40 working days of receipt of the original decision. Alternatively you can email informationmanagement@dwfire.org.uk .

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at the Fire Authority. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 08456 30 60 60
01625 54 57 45
www.ico.gov.uk

Yours sincerely,

[REDACTED]

[REDACTED]
Information Compliance Officer
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Web: www.dwfire.org.uk