

Subject **FOI – 9304**
From **foi (EAST OF ENGLAND AMBULANCE SERVICE NHS TRUST) <[REDACTED]>**
To [REDACTED]
Date 2017-02-06 12:50



Dear [REDACTED]

Further to your email on the 13th January 2017, please find the Trust's response below. Your request has been allocated the following reference: 9304, please quote this reference in any future correspondence with the Trust.

1. Please provide the number of Duty Managers in the Ambulance Trust Control Room(s) at the East of England Ambulance Service NHS Trust.
2. Please provide the names of all roles/grades senior to Duty Managers, along with the number of personnel at each role/grade.

	Duty EOC Officers	Senior EOC Manager	Regional Head of ECO
Bedford EOC	6	1	-
Chelmsford	6	1	-
Norwich	6	1	-
Regional	-	-	1
Total	20	3	1

It is Trust procedure to only release the names of staff at Director, and their first line reports, level. We are unable to provide you with the names of other employees, as disclosure of this personal data would constitute a breach of the first data protection principle, which is enshrined in the Data Protection Act 1998. Consequently we have made the decision to withhold this information under s.40 of the Freedom of Information Act 2000.

The Deputy Director of Service Delivery (EOC) is Gary Morgan who reports to Kevin Brown, Director of Service Delivery.

I am obliged to advise you that if you are dissatisfied with the Trust's response to your request you have a right to complain to the Trust and should set out your concerns to the Freedom of Information Officer, EEAST, Hospital Approach, Broomfield, Chelmsford, Essex, CM1 7WS or by email to eoasnt.foi@nhs.net. If you remain dissatisfied following this, you have a right under Section 50 of the FOIA to seek a determination from the Information Commissioner on whether the Act has been properly applied by the Trust. For more information, please see www.ico.gov.uk.

Please do not hesitate to contact me should you require any further information.

Kind regards

FoI Officer
East of England Ambulance Service NHS Trust

Please note our new email address: eoasnt.foi@nhs.net

From: [REDACTED]
Sent: 13 January 2017 11:50
To: foi (EAST OF ENGLAND AMBULANCE SERVICE NHS TRUST)
Subject: Freedom of Information Act Request

Dear Sir/ Madam

1. Please provide the number of Duty Managers in the Ambulance Trust Control Room(s) at the East of England Ambulance Service NHS Trust.
2. Please provide the names of all roles/grades senior to Duty Managers, along with the number of personnel at each role/grade.

Regards



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Thank you for your co-operation.

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