



**Tyne and Wear Fire  
and Rescue Service**

*Creating the Safest Community*

**www.twfire.gov.uk**

Chief Fire Officer Tom Capeling

[REDACTED]  
(By e-mail)

This matter is being dealt with by:

[REDACTED]  
E-mail: info.officer@twfire.gov.uk

Your Ref:

Our Ref: AW / 13 01 17 2

Date: 3 February 2017

Dear [REDACTED]

**FREEDOM OF INFORMATION ACT 2000  
YOUR REQUEST FOR INFORMATION**

I confirm that your request for information has been considered.

The Authority does hold this information, please find the details below.

Details of request:

Please could you provide me with the following information;

- 1 Please provide the number of Watch Managers (Control) at the Tyne and Wear Fire and Rescue Service.
2. Please provide the names of all roles/grades senior to Watch Managers (Control) at both, along with the number of personnel at each role/grade.

Service Headquarters Nissan Way Barmston Mere Sunderland SR5 3QY  
Telephone 0191 444 1500 Fax 0191 444 1512



**Response:**

- 1 Tyne and Wear Fire and Rescue Service have 5 Watch Managers, (4 on Watch and 1 in support).
- 2 The role / grade which is senior to Watch Manager (Control) is Station Manager and Tyne and Wear Fire and Rescue Service have 1 Control Room Manager.

I hope this is satisfactory. If, however, you are dissatisfied with our response to your request for information, you can ask for a review under the Authority's Complaints Procedure in reply to this letter, or alternatively you may wish to refer to the Authority's Complaints Manager direct, addressed to Assistant Chief Officer J Baines, Tyne and Wear Fire and Rescue Service, PO Box 1196, Nissan Way, Sunderland, Tyne and Wear SR5 3QY.

If this fails to resolve your concerns then you have the right to apply to the Information Commissioner for a decision.

Yours sincerely

  
Information Officer