



17 February 2017

Headquarters
Springhill 2
Wakefield 41 Business Park
Brindley Way
WAKEFIELD
WF2 0XQ

Tel: 01924 [REDACTED]
www.yas.nhs.uk

[REDACTED]

Ref: 019-2016/17

Dear [REDACTED]

Freedom of Information Act 2000 – Request for Information

Thank you for your request received by Yorkshire Ambulance Service NHS Trust (the Trust) on 16 January 2017. Please find our responses below.

Your request

1. Please provide the number of Duty Managers in the Ambulance Trust Control Room(s) at the Yorkshire Ambulance Service NHS Trust.
2. Please provide the names of all roles/grades senior to Duty Managers, along with the number of personnel at each role/grade.

Trust response

We can confirm that the Trust holds the information requested.

1. The Trust has six Duty Managers.
2. There are three members of staff who are senior to the duty managers. The job titles of these roles are:
 - Head of EOC Service Delivery
 - Head of Clinical Hub
 - Locality Director for EOC

If you have any queries about the information we have provided then please contact the FOI team via email: foi@yas.nhs.uk Please remember to quote the reference number above in any future communications.

We hope this response meets your requirements but if you are unhappy with the way your request for information has been handled. You can request an internal review by contacting the Yorkshire Ambulance Service FOI team: email: foi@yas.nhs.uk; postal address: Springhill 2, Brindley Way, Wakefield 41 Business Park, Wakefield, WF2 0XQ

We will only consider requests for Internal Reviews, which are received within two months of the date of response. This is in line with ICO guidance <https://ico.org.uk/for-the-public/official-information/>



If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner. More information about how to appeal is available on the Information Commissioner's website at www.ico.org.uk/concerns/getting/

There is no charge for making an appeal.

Response issued by:

Legal Services Department

Email: [REDACTED]

Tel: [REDACTED]

